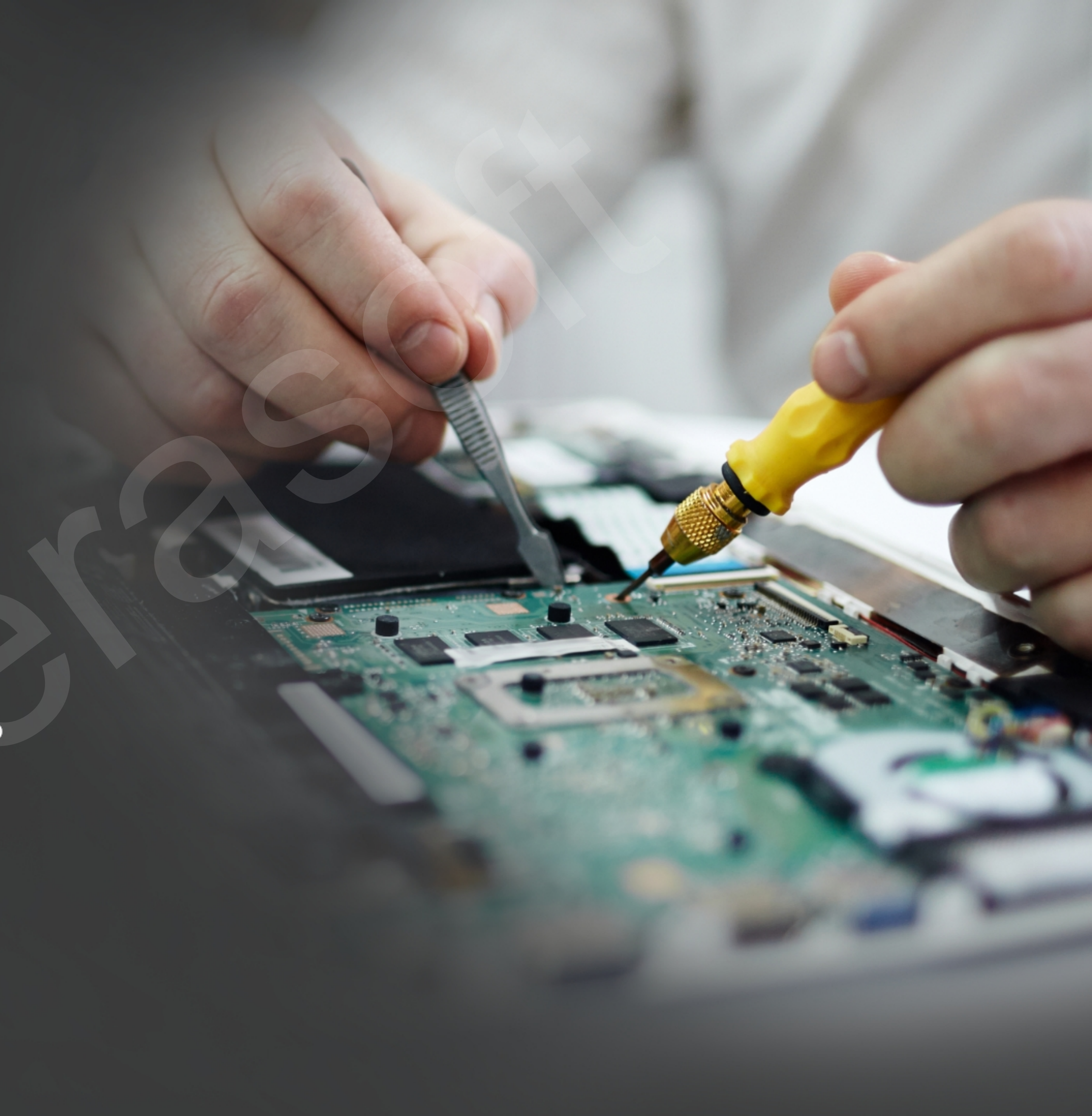




BLACK PATCH

It ensures that you get uninterrupted service from all your devices and appliances with maintenance services that keep your electronics as good as new.



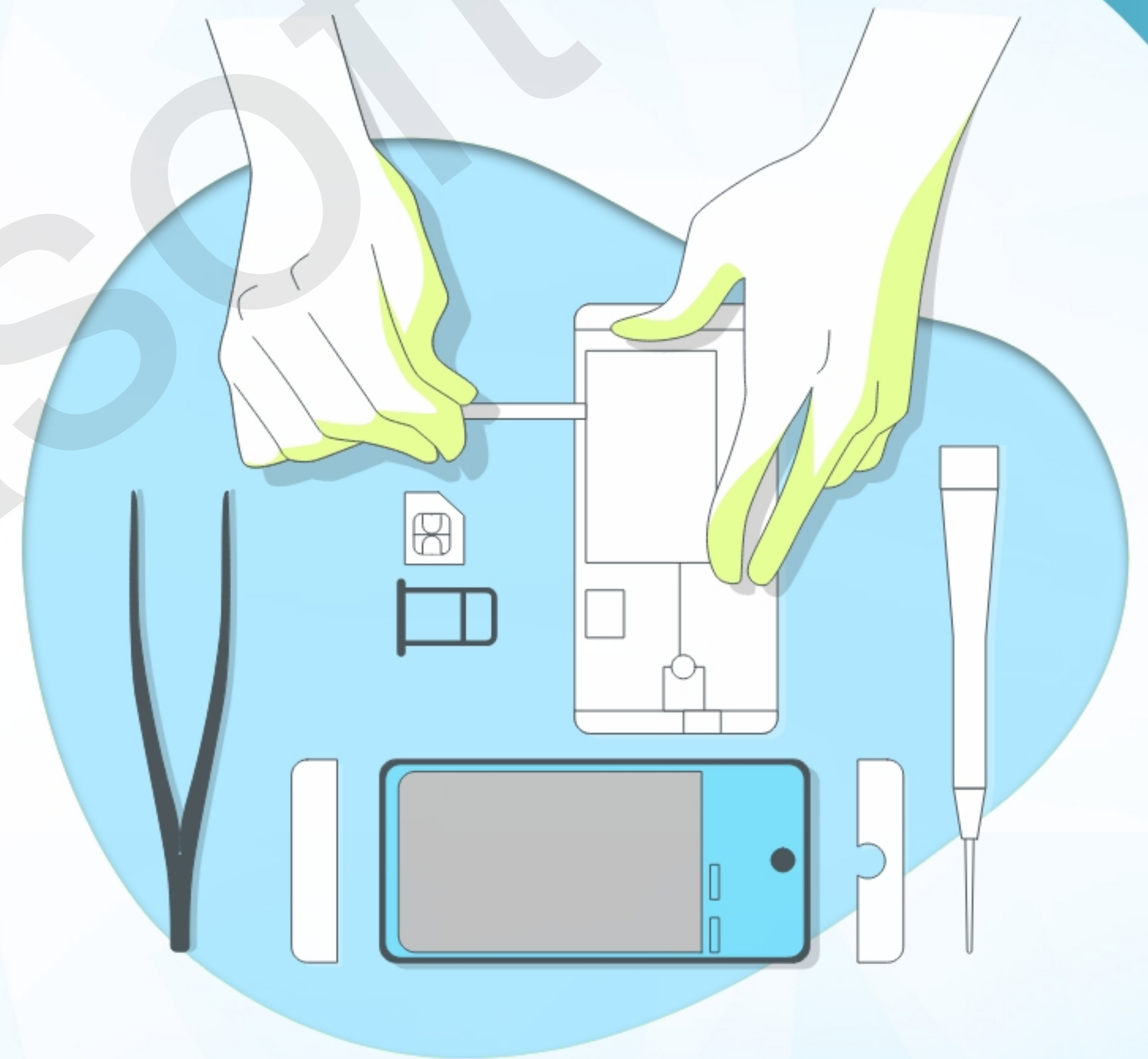


About Us

We provide our services to local customers, Black Patch specializes in its services without loopholes all your requirements reach expert hands. Our massive investment in engineers, equipment and procedures and consequently will definitely provide you the extreme best experience, we are now able to offer our exceptional services nationwide.

What We Do

The organization must maintain a commercial walk-in service location with dedicated service personnel in an easily accessible location. The premises must include a clean and presentable reception area for customers who require a walk-in service, and a secure workshop area for repairs, storage of parts and incoming units for repair.



Our Services



User Support

It includes assistance in planning, installation, training, troubleshooting, maintenance, upgrading, and disposal of a product.



Technician Support

Their responsibilities include diagnosing and repairing faults, resolving network issues, and installing and configuring hardware and software.



Bookings

You can get Apple-certified repairs and service at the Apple Store or with one of our Apple Authorised Service Providers.



Payment

Each incident of accidental damage is subject to a service fee. AppleCare+ gives you expert technical support and hardware coverage from Apple, including accidental damage protection.

Database We Use

MongoDB

MongoDB is a source-available cross-platform document-oriented database program. MongoDB uses JSON-like documents with optional schemas.

MySQL

MySQL HeatWave is a fully managed service that enables customers to run OLTP, OLAP, and machine learning workloads directly from their MySQL Database.

3rd Party API

Apex Charts

ApexCharts is a modern charting library that helps developers to create beautiful and interactive visualizations for web pages.

Android

Android is a mobile operating system based on a modified version of the Linux kernel and other open source software, designed primarily for touchscreen mobile devices such as smartphones and tablets.

Socket.io

Socket.IO is an event-driven JavaScript library for real-time web applications. It enables real-time, bi-directional communication between web clients and servers.

WeatherApi

A weather API is an Application Programming Interface that allows weather data to be queried from scripts and code.

Rss feeds api

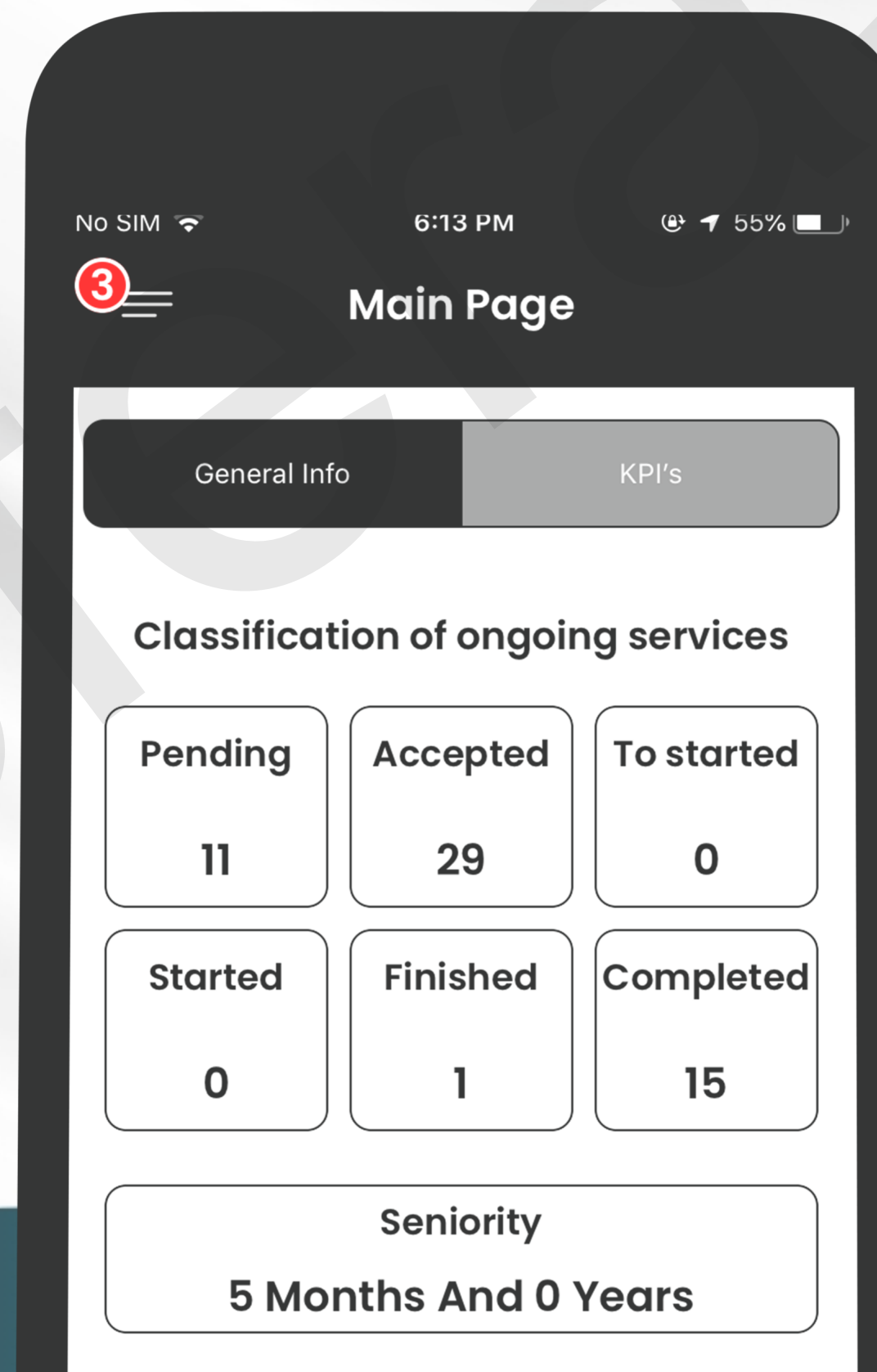
An RSS feed consolidates information sources in one place and provides updates when a site adds new content.

Paypal

- PayPal is the faster, safer way to send money, make an online payment,
- receive money or set up a merchant account.

IOS

iOS is the operating system that powers many of the company's mobile devices, including the iPhone and iPod Touch.



Our Technologies

NODEJS

It's used for traditional web sites and back-end API services, but was designed with real-time, push-based architectures in mind.

REACTJS

Design simple views for each state in your application, and React will efficiently update and render just the right components when your data changes.

Aws Amplify For Deployment

Option
01

Free to Start

AWS Amplify offers many free and impressive levels that offer several advantages and zero costs.

Option
02

Development is Easy

Using AWS Amplify for building mobile and internet appliances, offers a simple and fast.

Option
03

Web-Based Analytics

AWS Amplify comes with a web-based analysis Dashboard for developers, designers, and project managers, which is extremely useful.

Option
04

Usage-Based Payment

Like many other paid AWS Services, you only pay for the services you use, the AWS Amplify payment model is very flexible and cost-effective

User Flow - IOS



1. Account Login
2. Select your device
3. Select your service
4. Choose nearby centre
5. Payment
6. Delivery

Admin Dashboard Features

1. User Profile Management.
2. Content Management.
3. User Authorization.
4. Security and Permissions.
5. Audit.
6. Viewing Data.
7. Editing Data.
8. Easy Navigation.



Manage Users

1. View a list of users:-

For each user, the user name, group membership, and associated authentication provider are displayed.

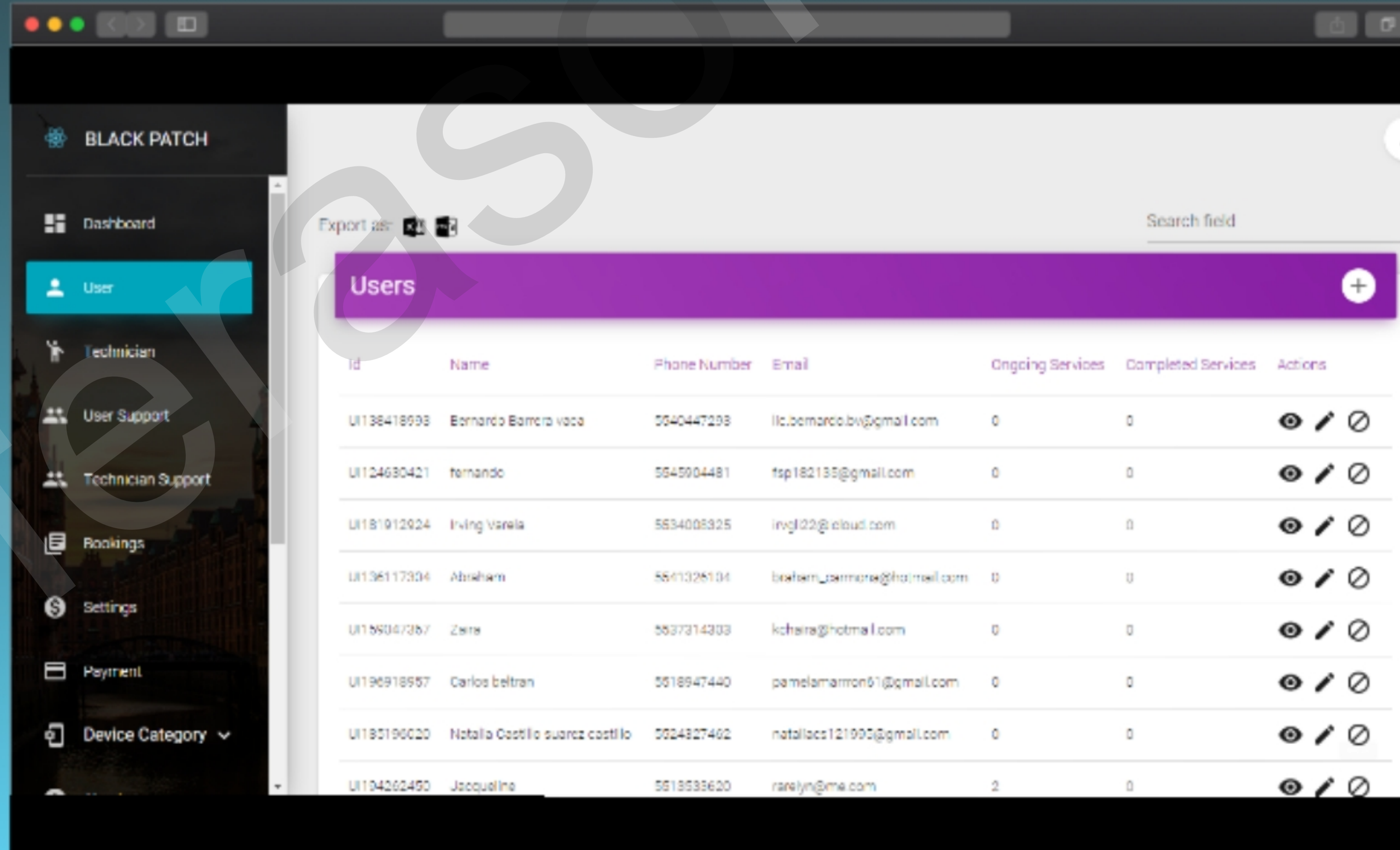
2. Listing and Locating Groups:

Delete one or more users.

Deleting Users, Groups, or Roles.

3. Add New User:

Add a user by assigning a unique name and password. Optionally, assign a group membership to the user.



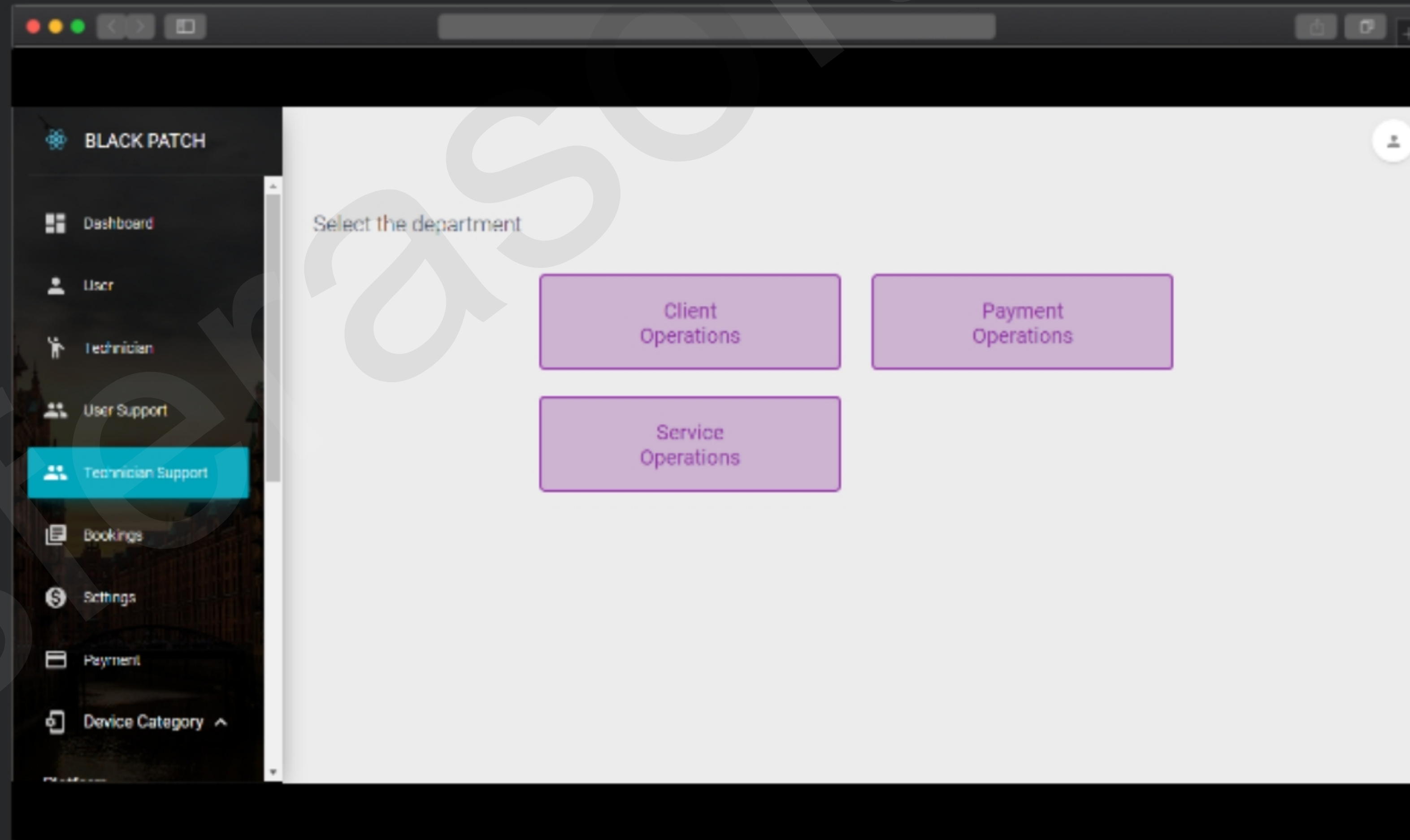
The screenshot displays a web application interface for managing users. On the left is a dark sidebar with the 'BLACK PATCH' logo and a menu including Dashboard, User (highlighted), Technician, User Support, Technician Support, Bookings, Settings, Payment, and Device Category. The main content area has a white header with 'Export all' and a search field. Below this is a purple 'Users' header bar with a plus icon. A table lists users with columns for Id, Name, Phone Number, Email, Ongoing Services, Completed Services, and Actions. The table contains 8 rows of user data.

Id	Name	Phone Number	Email	Ongoing Services	Completed Services	Actions
UI136418998	Bernardo Barrera vaca	5540447298	lic.bernardo.bv@gmail.com	0	0	
UI124630421	fernando	5545904481	fsp182135@gmail.com	0	0	
UI181912024	Irving Varela	5534008325	irvg122@cloud.com	0	0	
UI136117334	Abraham	5541326134	abraham_sarmore@hotnail.com	0	0	
UI155047357	Zaira	5537314303	kchena@hotmail.com	0	0	
UI196918957	Carlos beltran	5518947440	pamelamarron61@gmail.com	0	0	
UI193190020	Natalia Castillo suarez castillo	5524827462	nataliacs121993@gmail.com	0	0	
UI104262450	Jacqueline	5518535620	rarelyn@me.com	2	0	

Technician Support

You can check the conversation between the user and the technician for 3 different problems which are mentioned below.

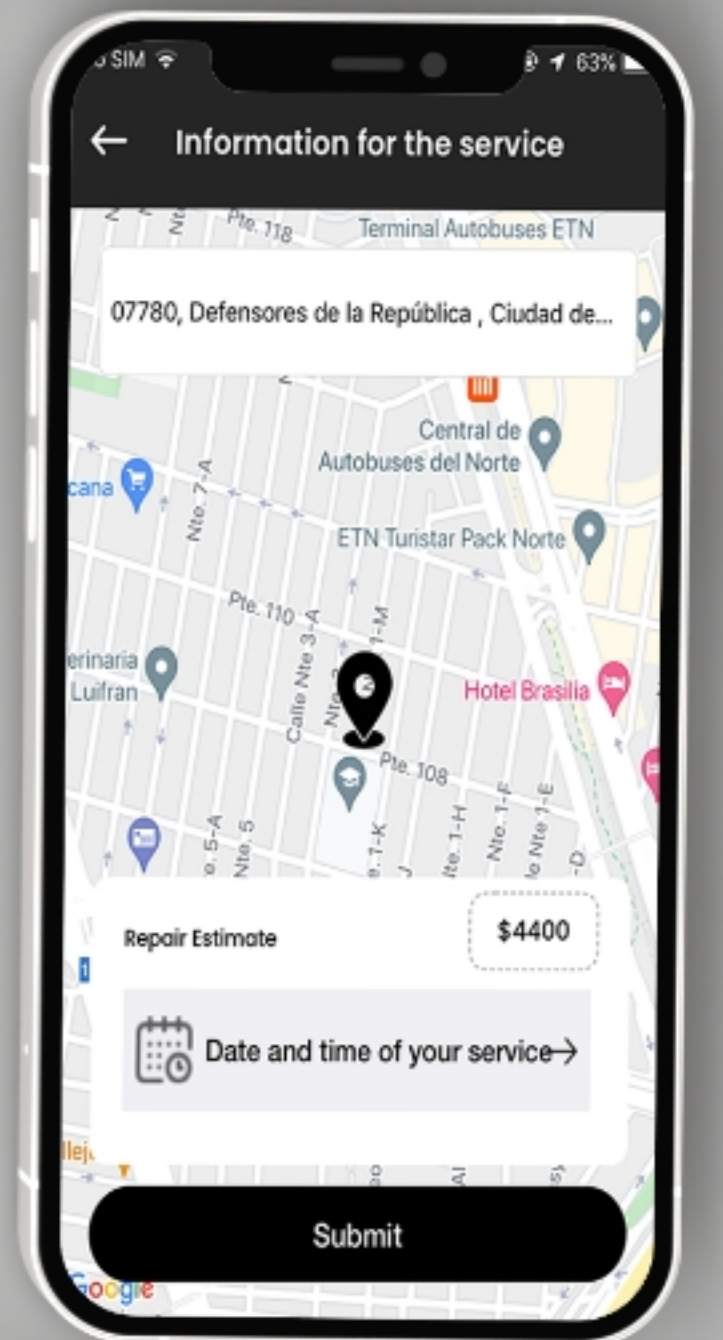
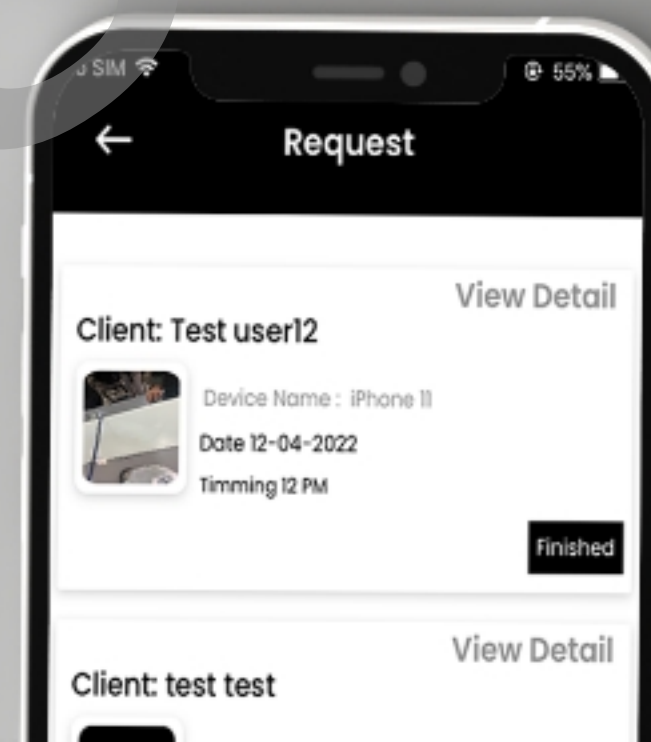
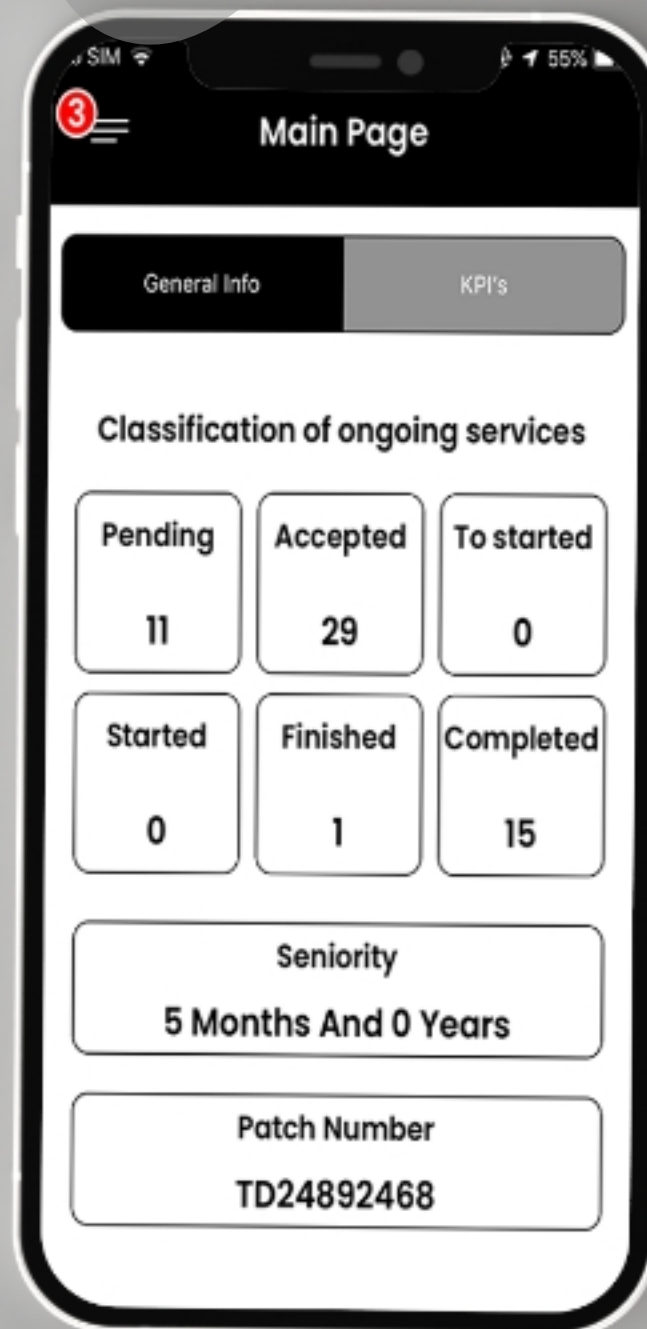
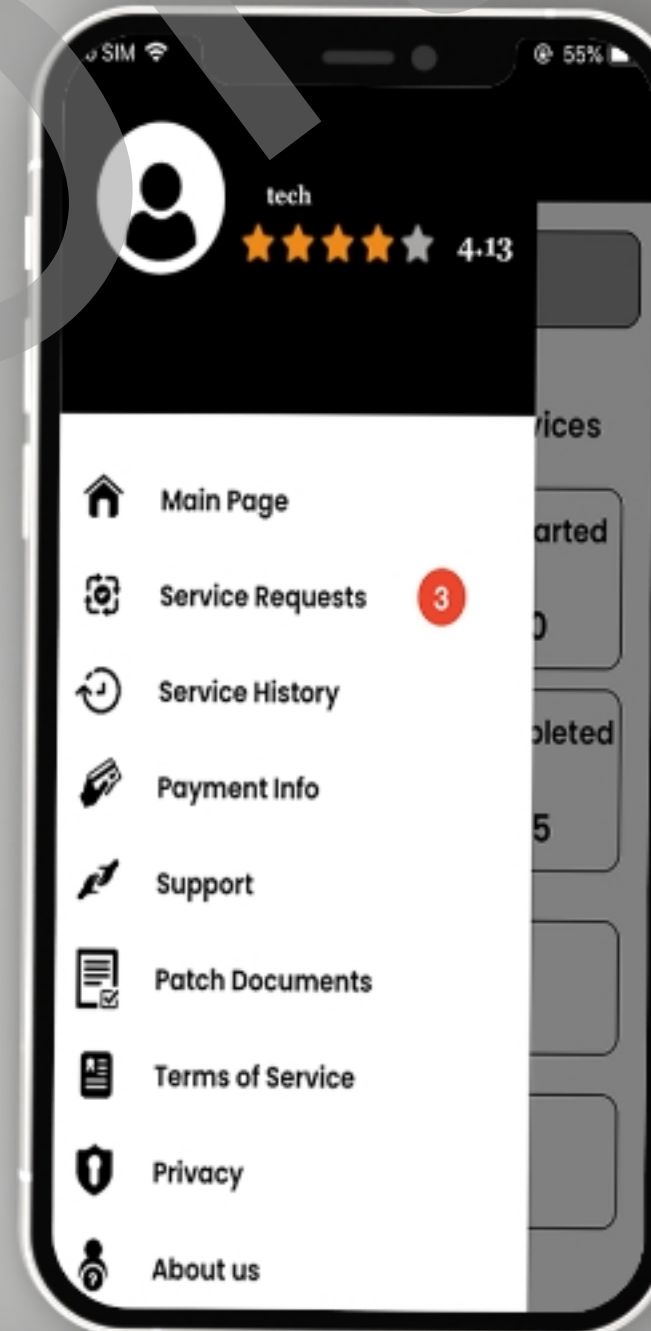
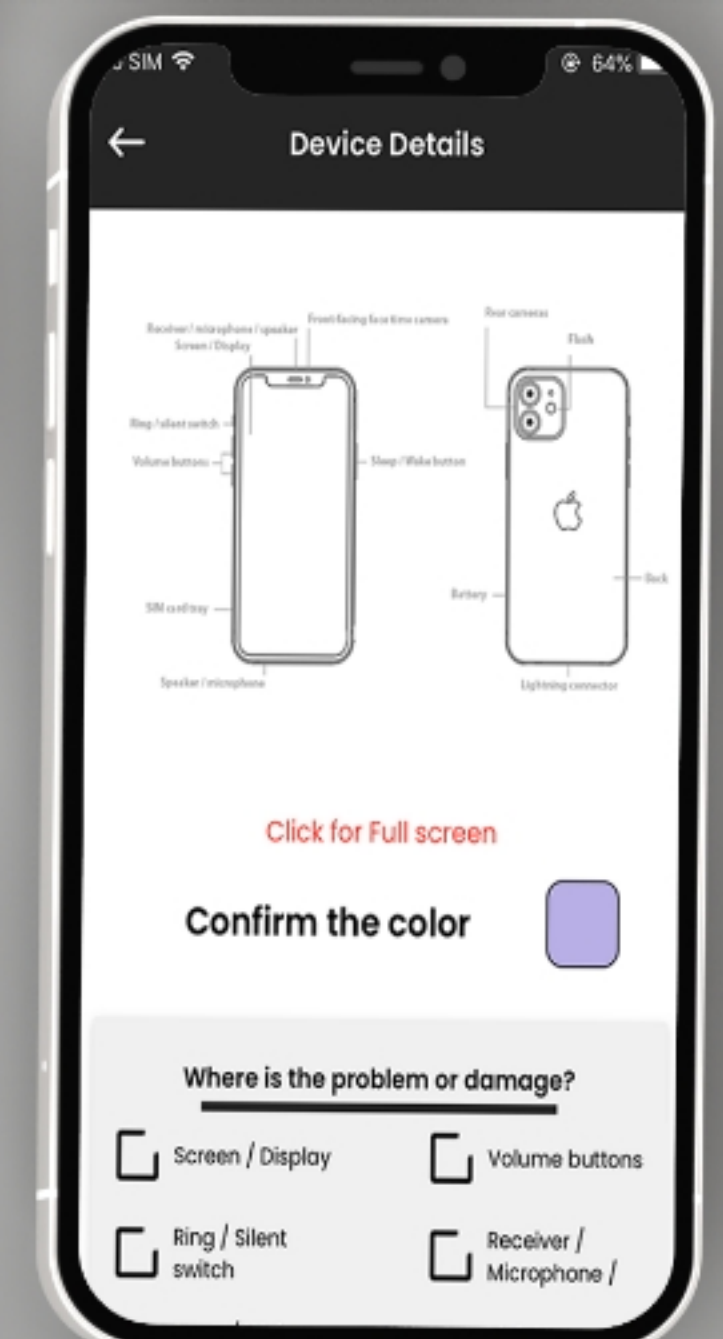
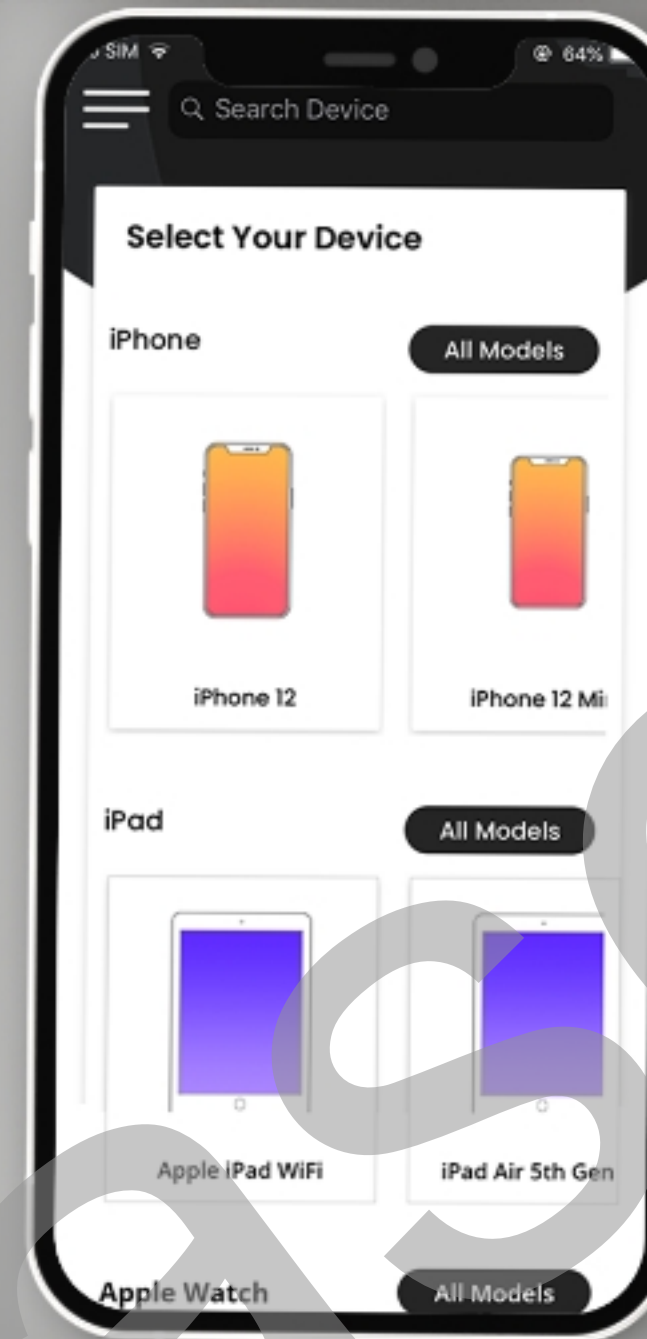
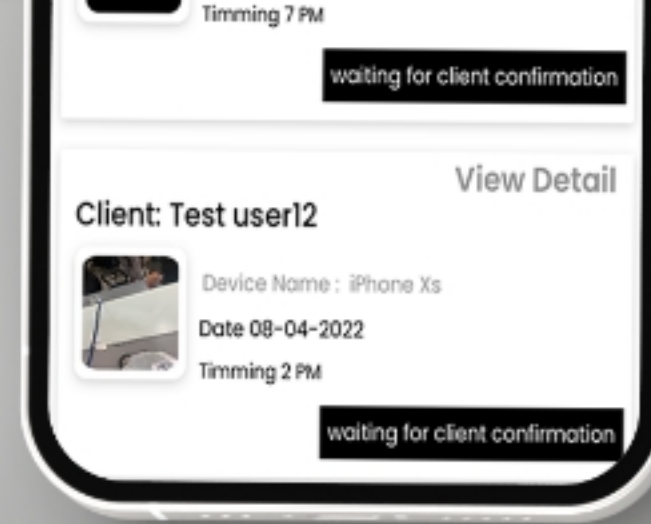
1. Client Operation
2. Payment Operation
3. Service Operation



Admin Screens



Mobile Screens





Beyond the expectation

www.esferasoft.com

About

Esferasoft is India's most trusted digital solutions partner that offers a comprehensive range of digital transformation solutions ranging from digital product development to marketing and branding.



Work Culture



We are willing to understand new perspectives that come with allowing new up-and-coming developers to work with our experienced team to create a perfect blend of fresh ideas and skills.



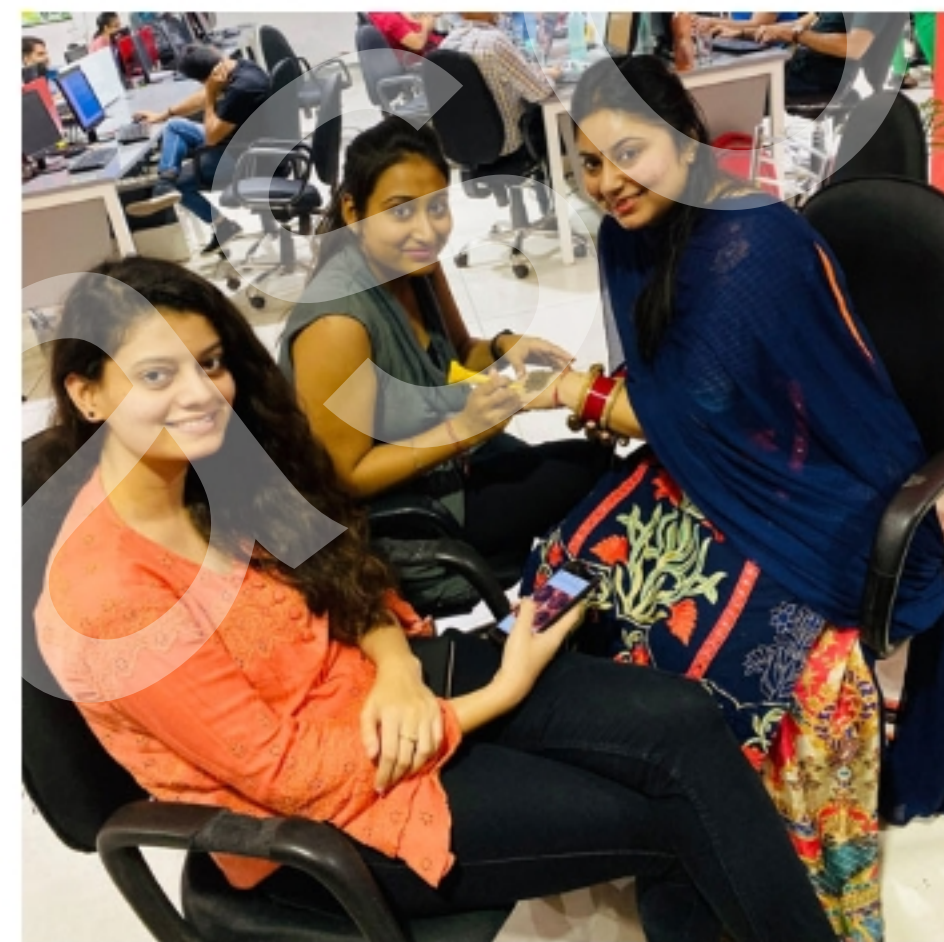
Training

We have a supportive staff willing to welcome new faces with responsibility and an understanding of their ideas. This makes the initial training phase of our company an enjoyable learning experience instead of a pressured work environment.



Our employees have been loyal and loved the company. After 13 successful years in the industry, we have been able to keep most of our staff happily working with us with an urge to out do themselves every day.

Life@Esferasoft

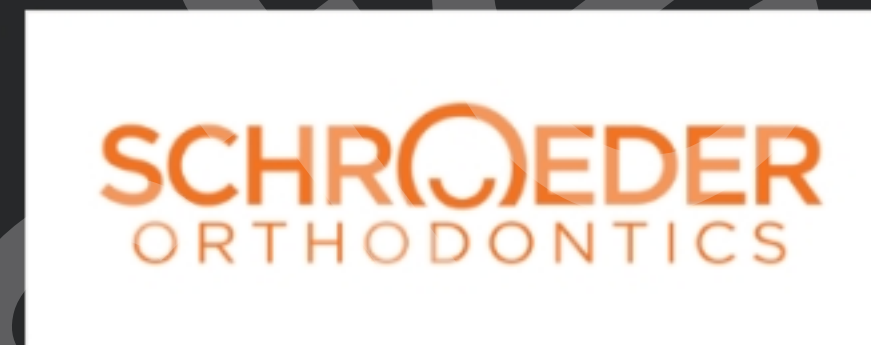




Our Strength

Our experienced team with over 13 years of industry presence makes us one of a kind company that has the right blend of expertise and innovative approach to dealing with the fast pacing online world and creating an impact.

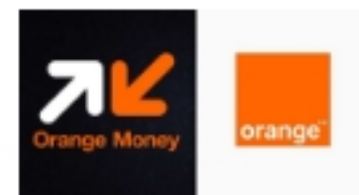
Our Clients



Our Awards



Our Technology Stack



Clients Testimonials

“

Receiving positive feedback from its clients, the platform functions smoothly and well, while the project's remote work was managed effectively.



Chris Weber
CEO, Fashion Circle

“

Their professional and knowledgeable team delivered a handy tool that helps event marketers streamline their activities.



Vanita Kerai
Managing Director, Max7p

“

While their competitors struggle to meet growing demands, Esferasoft's responsive team can adjust to any environment and deliver practical solutions fast.

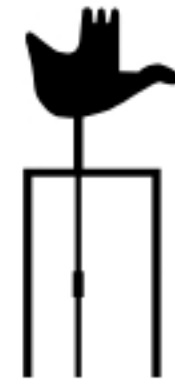


Jeb Blount
CEO, Sales Gravy

Our Offices



Development Office



India Office (Chandigarh)

Plot No. F5-F6 Phase 8, Industrial
Area, Sector 74, Mohali - 160055
Punjab, India

Development Office



UK (London)

London Luton Airport, Esferasoft UK Ltd,
Signature Flight Support Terminal 2, Frank Lester
Way LU2 9NQ

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Want to get in touch ? We'd love to hear from you. Here's how you can reach us...



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+91 772-300-0038

Call



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partners@esferasoft.com

hr@esferasoft.com

Contact Us



Thank You

For giving your valuable time.