

Smarthealth will make it easy for many health care specialties like family practice, mental health and physical therapy to offer patients a secure telehealth experience.



### About SmartHealth 24/7

A telehealth application that provides easy and accessible healthcare services and connect patients with available doctors at anytime and anywhere which allows for on-demand, in-home appointments, get advice and reviews from healthcare professionals quickly.



#### Virtual Contact

The virtual reality assistant will help them stay connected with each other when required.



#### **Storing Medical Records**

The medical history of the patient can be stored in the app in the form of health records.



#### Effortless Bookings

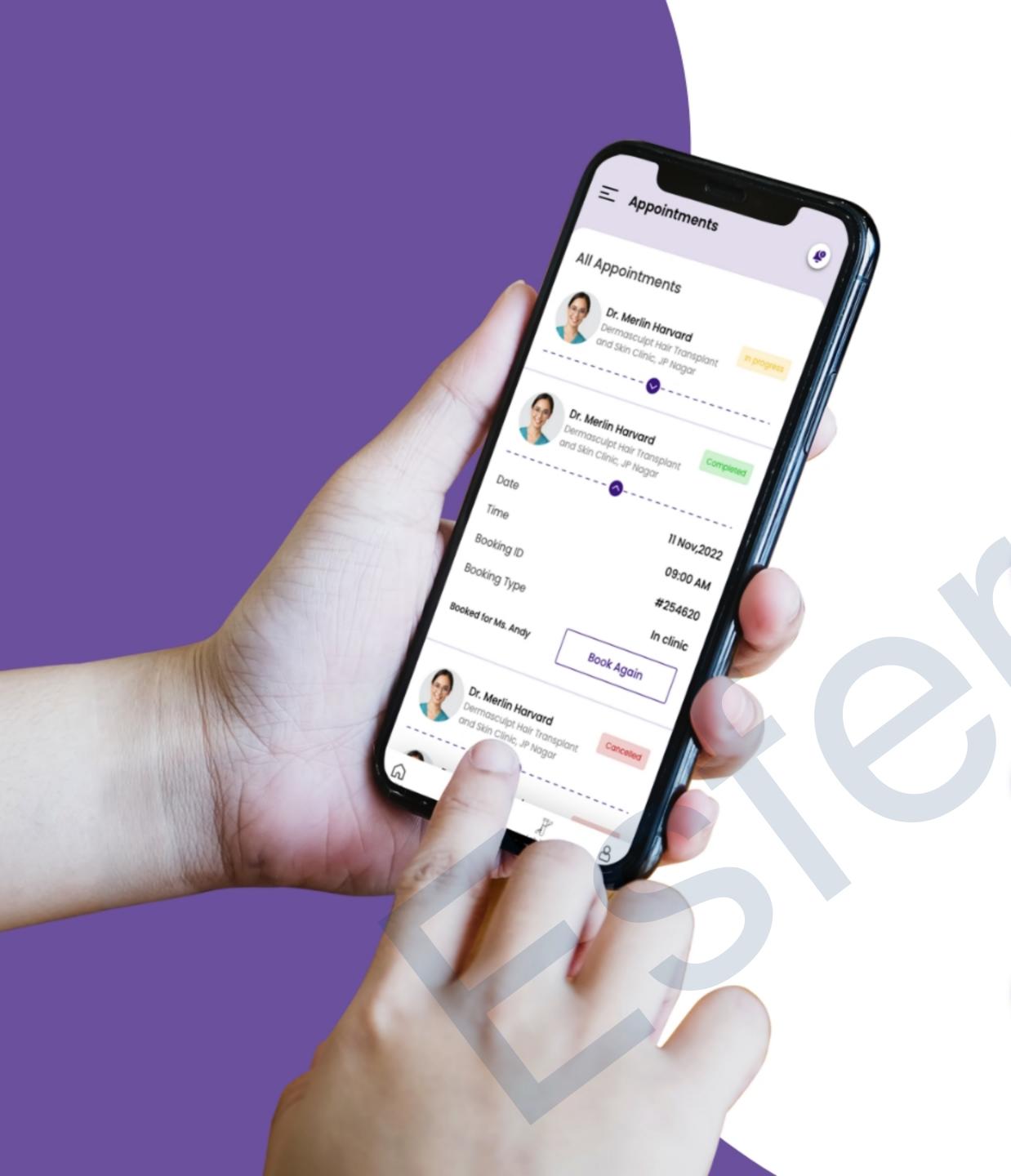
Doctors can be chosen based on specialization, availability, and reviews.





#### Matching Made Easier

A suitable match is offered to the patient to satisff them completely.



## Why Choose Us For Healthcare Services

There are several factors that make the doctor booking app the right choice to offer healthcare services to users. A few influencing factors include:

### Easy Operation

The app is highly user-friendly and easy to navigate through. The options can be found effortlessly, and various search filters are available to find the right doctor.



### **Customized Service**

Patients/users can now avail personalized medical services by a doctor who specializes in that particular category of healthcare service.



### Effortless Scheduling and Quality Service

Doctor appointments can be scheduled quickly with the SmartHealth 24/7 app. The patients will receive the best healthcare services from the best medical specialists.





## Benefits For The Healthcare Service Business Owners



Customizable



#### **Build Your Server**

The on-demand doctor appointment scheduling app can be personalized according to the business needs of the client. The app we build for you can be deployed on your own server, or we can deploy it on our server as well.



#### Integration of Payment Gateways

Various secure payment gateways will be integrated into the app by our team of skilled developers.

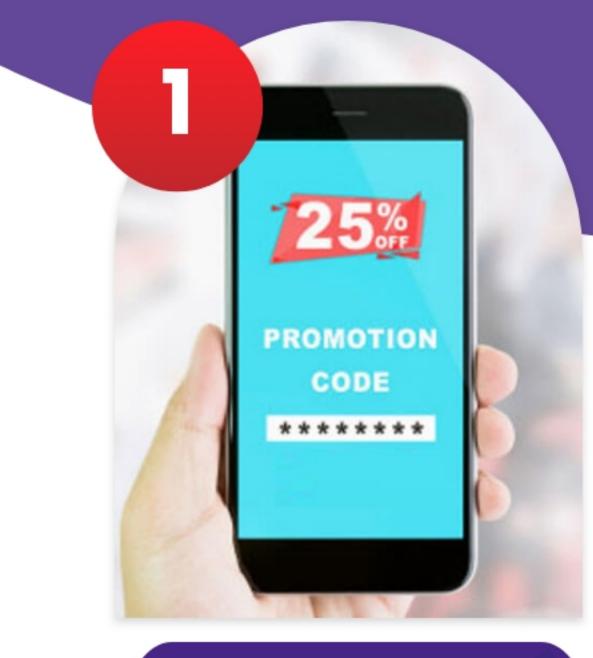


#### Reach a Larger Crowd

With the help of the doctor booking app, you can reach more users within a short span.



### Latest Updates Instantly



Specify the contact details

Contact information such as email ID and phone number can be saved to the app.

2

At the time of registration, the user or doctors can integrate their social media profile to the app.



#### Social Media Account Integration



#### Information on Offers

Promo codes, discounts, and referral rewards will also reach the user via text message, push notification, or email.









### **Effective Workflow**



### Patient's App Workflow

1

2

3

4

Э

The users download the app and register with it. They specify their contact information and their medical history.

They search for medical specialists based on reviews, ratings, experience, and more, they choose a suitable doctor.

The date and time of the doctor's appointment are to be entered by the user in the next stage.

After confirmation, the doctor and the patient use the in-app video call service to communicate with each other.

After availing the desired medical service, the patient has to pay for it using any one of the secure gateways available in the app.

### **Doctor's App Workflow**

The medical practitioner has to register with the app and specify few information about their area of specialization.

They have to update their license number and upload other documents needed. The administrator will verify and approve them.

The medical specialist will accept or reject a request from the patient based on their availability, specialization, and more.

They can upload a digital prescription for the patients in the app. Access to the medical history of the user will also be provided.

On serving a request, they will receive the payment after the commission has been cut off.

2

3

4

Э

### Features Of Patients Panel

### Log in to the App

The app offers multiple choices to log in without much hassle.

<u> </u>	
61	

### Setting up a Profile

The users can set up their profile by specifying basic details such as name, contact number, email ID, basic health condition, and more.

3

### **Book in a Single Tap**

If the doctor is available, then the patient can choose a time slot of their choice and confirm the appointment.



### Live Location of the Doctor

The patients will be given access to the live location of the doctors, in case they are coming over to visit the patient.



5

### **Doctor's Visit**

In case of emergency situations, the patient/user can request the doctor to visit their place.



### **Resolving Queries**

Doctors will answer the questions posted by the patients in the app. This will help the patient resolve their query or concern quickly.



### Pay in a Single Tap

Payments are made easier by including multiple secure payment gateways in the app.



### Live Location of the Doctor

The patients will be given access to the live location of the doctors, in case they are coming over to visit the patient.



### **Upload Documents**

The health records or the medical history of the patients can be uploaded to the app in a few seconds.

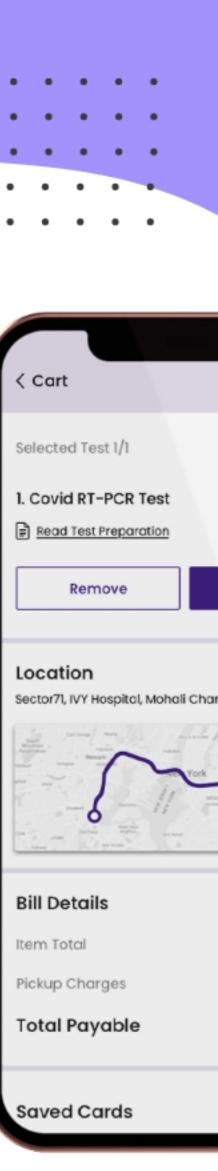


#### Directory

The directory page will contain the list of doctors, their specialization, and the contact details. You can identify a doctor of your choice from

< Book Video-Consultation \$120 Dr. Andy Huda MD Dental Specialist 546+ Potients 📑 3+ Yrs. Exp. D Video-Consultation time Today, 8:15 PM @ in 1 hour 44 minutes Dental Specialist, Mohali, Punjab Coupons Enter coupon code **Bill Details Consultation** Fee \$20 **Booking Fee** \$10 Free Payable Taxes \$10 Total Payable \$20 Saved Cards

Help and Support	
Search Questions	α
Popular Questions	
(1) Appointments (1) Appointments	() Ap
I have an issue with	
Book a new Appointment	>



### Features Of Doctor Dashboard

#### Registration

2

3

4

Doctors can register using their phone numbers, email IDs, or social media accounts.

### **Specialization Details**

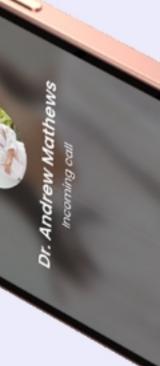
After registration, the doctor has to enter information such as the area of specialization, license number, and more.

#### **Reschedule Appointments**

In case the doctors are not available during the specified time, they can reschedule the appointment in a few seconds. The user will also be notified about this.

### **Accept/Reject Requests**

The appointment requests can be accepted or rejected by the doctor based on various factors.





### Features Of Admin Panel

#### 1. Login

The administrator is provided with credentials to log in to the respective panel.

### **2. Booking and Patient Management**

The bookings or appointments can be altered or updated by the admin at any time.

#### **3. Sharing Information**

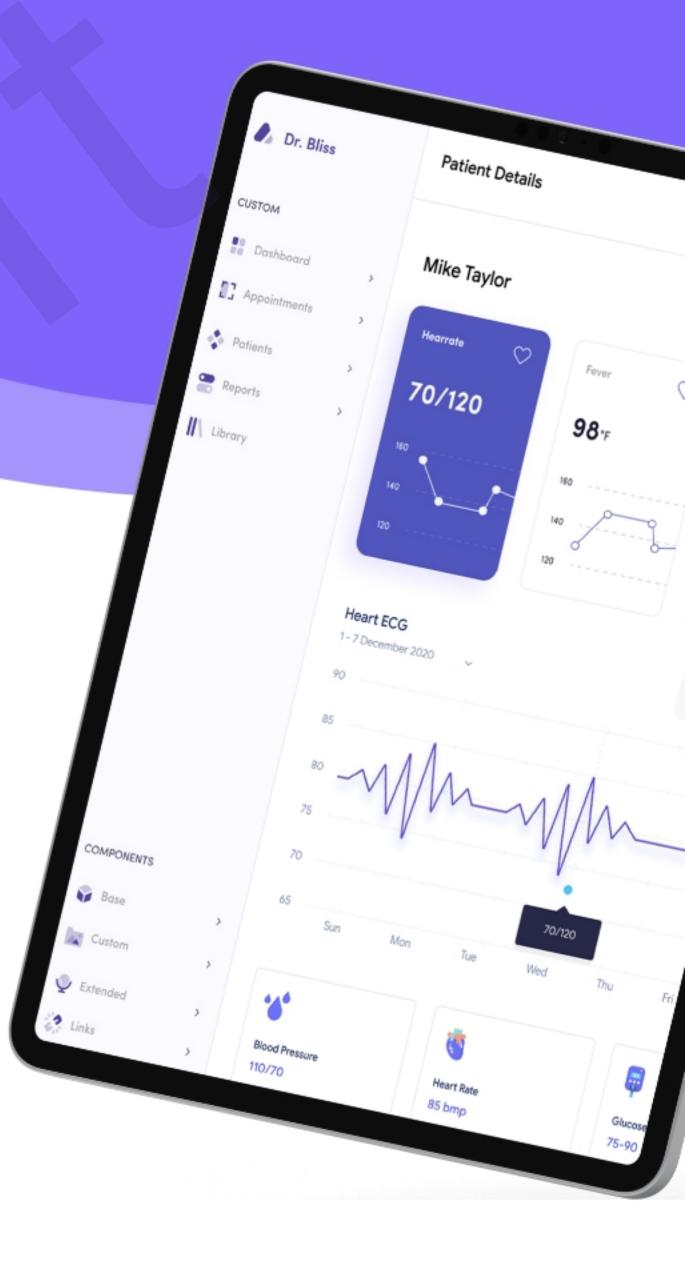
Useful information on various health issues, precautions, fitness mantras, and more, can be shared by the administrator via the healthcare app.

### **4.** Approve Doctors

After checking a few documents, the administrator will verify the same and grant approval.

#### **5. View Treatment History**

The treatment and the medicines prescribed by the doctor for the patients can be viewed by the admin.





### **App Screens**



# **S Esferasoft**

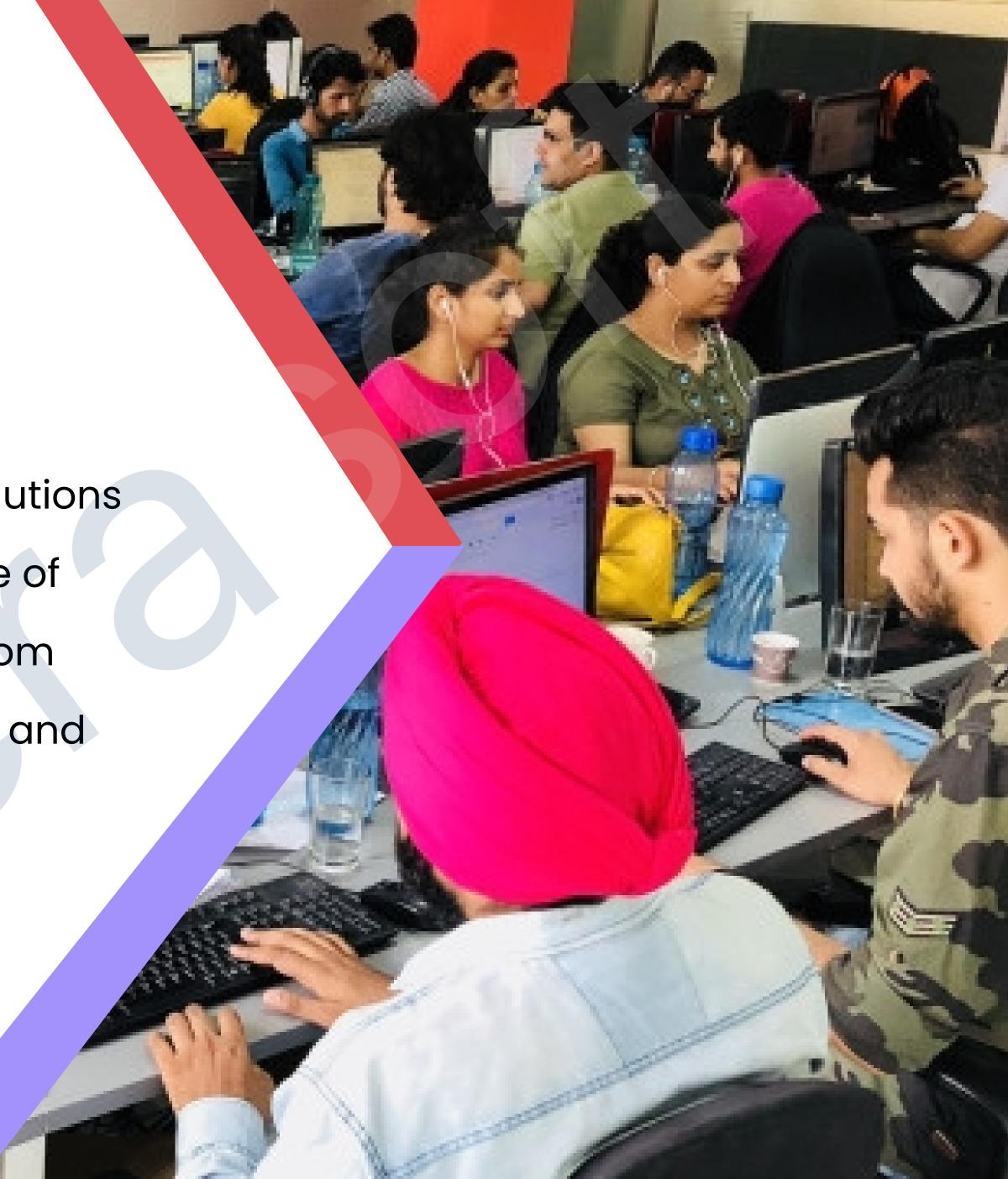
### Beyond the expectation

www.esferasoft.com



### About

Esferasoft is India's most trusted digital solutions partner that offers a comprehensive range of digital transformation solutions ranging from digital product development to marketing and branding.





### Work Culture



We are willing to understand new perspectives that come with allowing new up-and-coming developers to work with our experienced team to create a perfect blend of fresh ideas and skills. We have a supportive staff willing to welcome new faces with responsibility and an understanding of their ideas. This makes the initial training phase of our company an enjoyable learning experience instead of a pressured work environment.

### Training



Our employees have been loyal and loved the company. After 13 successful years in the industry, we have been able to keep most of our staff happily working with us with an urge to out do themselves every day.



## Life@Esferasoft









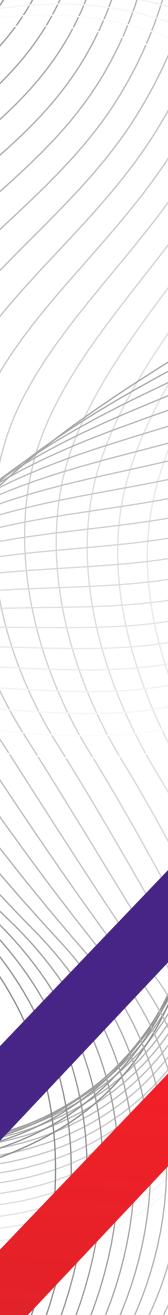














## **Our Strength**

Our experienced team with over 13 years of industry presence makes us one of a kind company that has the right blend of expertise and innovative approach to dealing with the fast pacing online world and creating an impact.







### JDMATCH



## **Our Clients**





Hip Save





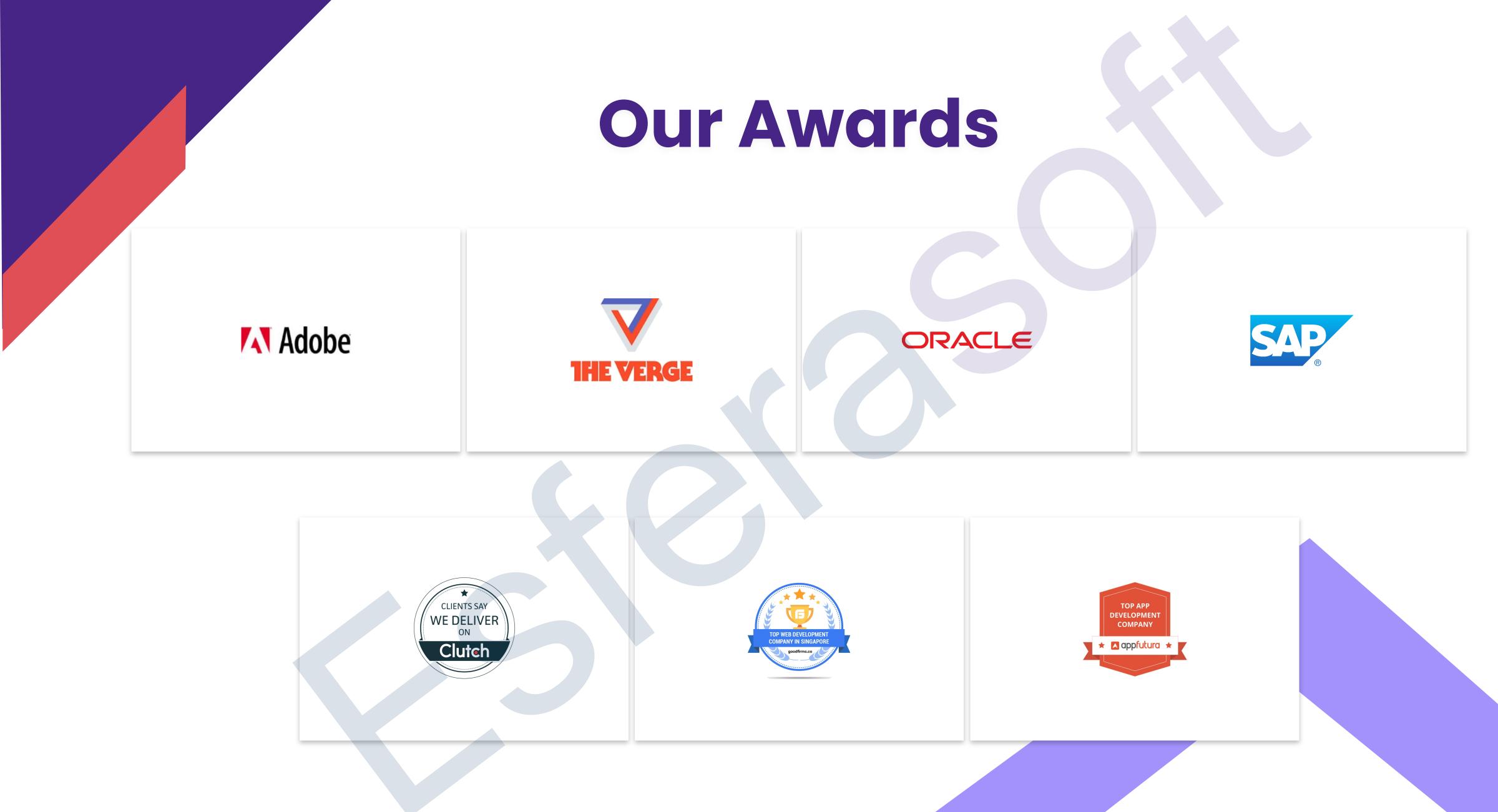


### REWARDS



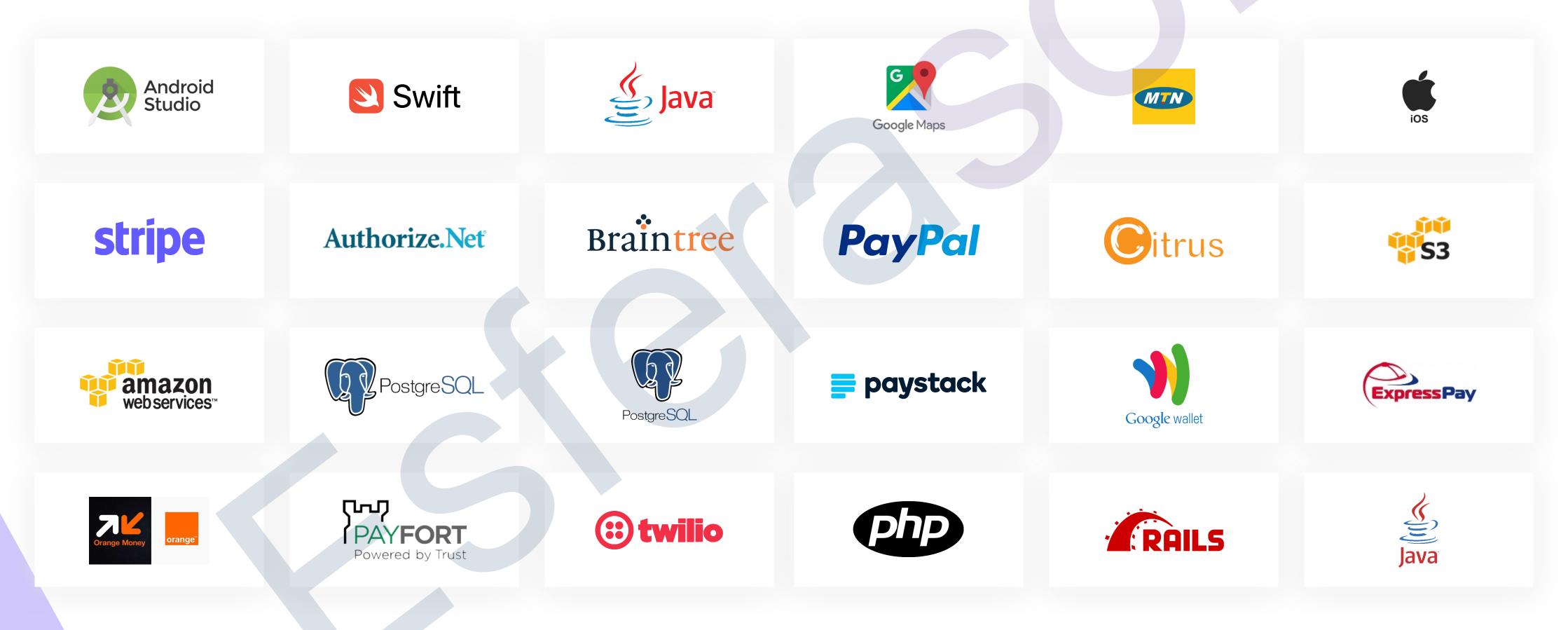








## **Our Technology Stack**





### **Clients Testimonials**

### "

Receiving positive feedback from its clients, the platform functions smoothly and well, while the project's remote work was managed effectively.



Chris Weber CEO, Fashion Circle

### "

Their professional and knowledgeable team delivered a handy tool that helps event marketers streamline their activities.



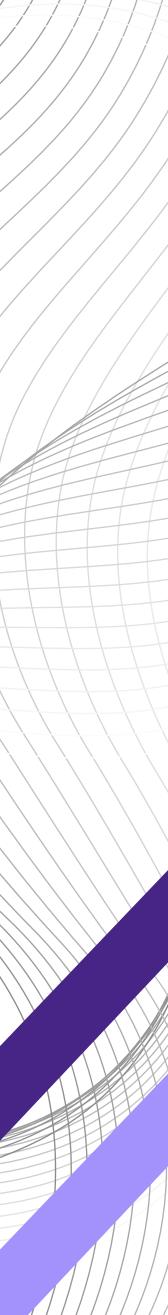
Vanita Kerai Managing Director, Max7p

### 

While their competitors struggle to meet growing demands, Esferasoft's responsive team can adjust to any environment and deliver practical solutions fast.



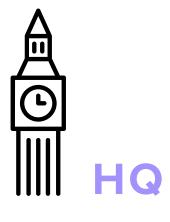
Jeb Blount CEO, Sales Gravy





### **Our Offices**

#### **Development Office**



UK

(London)

London Luton Airport, Esferasoft UK ltd, Signature Flight Support Terminal 2, Frank Lester Way LU2 9NQ



### Any Inquiries Contact Us

Want to get in touch ? We'd love to hear from you. Here's how you can reach us...



Talk to Sales

+91172-400-0503

+91772-300-0038

Call



**Contact Customer Support** 

business@esferasoft.com

partners@esferasoft.com

hr@esferasoft.com

Contact Us





### For giving your valuable time.

